

## **How to Report Abuse**

Department of Human Services, Adult Protective Services Division Abuse Hotline  
Serves adults age 18 or older who are abused, neglected, or financially exploited and  
unable to protect themselves due to mental or physical disabilities or advanced age.

1.888.APS.TENN or 1.888.277.8366

or

Local Offices:

Davidson County – 615.532.3492      Knox County - 865.594.5685  
Hamilton County – 423.634.6624      Shelby County – 901.543.7800

If victim of abuse resides in a residential home for the aged, assisted living, or nursing  
home facility reports may be made to:

Adult Protective Services	1.888.277.8366
Department of Health	1.877.287.0010
Long-Term Care Ombudsman Program	1.877.236.0013

If the victim resides in a mental health group home reports may be made to:

East Tennessee	Cynthia Headrick	865.594.6551	<a href="mailto:cynthia.headrick@state.tn.us">cynthia.headrick@state.tn.us</a>
Middle Tennessee	Ann Turner-Brooks	615.532.6594	<a href="mailto:ann.t.brooks@state.tn.us">ann.t.brooks@state.tn.us</a>
West Tennessee	Phil Brown	901.543.7442	<a href="mailto:phil.brown@state.tn.us">phil.brown@state.tn.us</a>